



Procedure for Hospital Warm-Handoff

- Hospitals are to call our Office Phone at (916) 447-3268 and ask to speak to a supervisor for a hospital warm handoff.
- Office hours: Monday – Thursday, 8 am – 4 pm; Friday, 9 am – 12 pm. Phones are not answered for lunch between 12 pm – 1 pm.
- After office hours, call (916) 447-3268 and **press 4**. This will forward the hospital staff to the house phone where they will speak with the supervisor on duty.
- The homeless man you are referring must be lucid, coherent, ambulatory, and in proper clothing (not a hospital gown). He must be able to walk up a flight of stairs.
- He must have a Photo ID Card, current TB Card or negative result by way of chest x-ray. If they do not have some of these items, the hospital needs to fax the patient's information sheet to verify these requirements. Our **Fax # is (916) 447-2921**
- To reserve a bed, the man must be here no later than 5:30 pm, and it must be verified with one of our staff members.
- For those who **arrive after 5:30 pm** will have to wait until the final call at 6:45 pm to see if there are any bed openings. If there are no bed openings, they are welcome to stay for Chapel Service at 7:30 pm and then dinner at 8:30 pm, but will have to leave after dinner.
- The attached **Mission Resources** must be read and agreed to by the man staying here. It also helps hospital staff understand how we offer our services to men, women, and children.
- Our **Warming Center** is for men, women, and children from November to the end of February (conditional on weather). Hours are 10 pm – 5 am. Located in our Dining Room with no beds, but to stay out of the cold, get a warm blanket, light snacks, and hot drinks.

For a quick reference of our services, below are the front and backside of our **Handout Card**:

For God so loved the world that He gave His only begotten Son, that whoever believes in Him should not perish but have everlasting life.

but that the world through Him might be saved. John 3:16-17

(916) 447-3268
WWW.UGMSAC.COM

Sacramento

400 Bannon St. Sacramento, CA 95811
One Block from Greyhound Bus Station

From the I-5, Exit Richards Blvd. and go East
Turn Right at Bercut (McDonald's is at corner)
Then Left onto Bannon St.
We're at the end of the block on the right side

For God did not send His Son into the world to condemn the world,

CHAPEL SERVICES: Nightly at 7:30 PM
DINNER: Nightly 8:30 PM, must attend Chapel Service
SUNDAY: Chapel 11 AM, Lunch 12 PM
MEN'S CLOTHING & SHOWERS: Mon.-Thurs. 9-11 AM, 1-2:45 PM, Fri. & Sat. 9-11 AM. Closed Sundays & Holidays.
MEN'S SHELTER: Reopening end of December 2021
MEN'S HAIRCUTS: Reopening soon
MAILROOM: For Men & Women; Mon.-Thurs. 9-11 AM, 1-2:45 PM. Fri. 9-11 AM only.
LOCKERS: Fee \$4.00 week / \$16.00 month
FOOD BOXES: Tues. & Thurs. 1-2 PM. Call at least one day before. Must have proof of residence and ID. Families and Seniors allowed one per month.
WOMEN'S CLOTHING CLOSET: Thursdays 9:00 AM-12 PM. No late arrivals. Bible Study first 1/2 hr.
MEN'S REHAB. PROGRAM: Free, nine month, in-house. Must interview Mon.-Thurs. 10-11 AM or 1-2:00 PM.